



Case Study: Safeguarding Adults



Safeguarding



10 days - Cornwall
10 days - Greenwich

Why?

Independent reviews required into conduct regarding vulnerable adults.

How?

Deployment of specialist and experienced safeguarding practitioners.

Outcome:

Clear and succinct report on findings, as well as practical gains for organisations and professionals through RSMS quality assurance protocols.

Since 2015 Red Snapper Managed Services (RSMS) have supported over 150 independent safeguarding reviews and serious case reviews across the public sector.

RSMS has more than 60 independent review specialists across six regions with extensive experience chairing independent reviews on serious and complex reviews associated with vulnerable persons.

Their experience covers both the police and local authorities, having worked with safeguarding boards closely linked to: Education Services; Health Services and the Police; forming Multi-Agency Risk Assessment Teams (MARAC); and Multi-Agency Public Protection Arrangements (MAPPA).

No one model is the same for a complex and sensitive review. The model must be bespoke in order to understand why the incident occurred and be able to extrapolate key information to improve processes for future safeguarding.

Cornwall

In 2017, RSMS was asked to supply an independent Safeguarding Adult Review (SAR) Chair to undertake a SAR review and provide a report in line with the requirements of the Care Act 2014.

RSMS consultants were quickly deployed, providing a detailed account of events and summarising findings in a report that provided practical value to Cornwall council within the timeframe allocated.

RSMS designed a tailored approach to this review based upon the specific needs and circumstances associated with the case. This was set out within the agreed objectives and backed up via regular communication with the Authority to ensure a successful outcome.

Greenwich

A subsequent review was requested in 2017 by Greenwich Council with respect to the death of a man formerly in care.

Our SAR Specialist Consultant approached the review independently and impartially using both qualitative and quantitative techniques to determine the facts, based on the evidence received, and the process in which the care of the person was conducted.

The SAR Specialist Consultant recognised and utilised the safeguarding principles to provide a detailed report.

This was formulated to RSMS standards, and included:

- A sound analysis of what happened in the case and why
- What needs to happen in order to reduce the risk of recurrence;
- Suitability for publication without needing to be amended or redacted;
- What action needs to be taken to prevent a recurrence, if possible;
- Evidence, analysis and “working out” for the SAR Panel and SAB to scrutinise, critique and quality assure it;
- Writing in plain English;
- Findings of practical value to organisations and professionals.

RSMS is proud of the quality of the findings provided in Safeguarding cases. We ensure that findings not only add value to the investigation, but are also represented in a clear manner so that members of the investigative board are able to understand the case in detail. This ensures effective learning and improvement, preventing future deaths or serious harm happening again.

We understand the independent review requires careful consideration and attention to detail due to the sensitivity of the case, in line with SAR protocol.