



Red Snapper
Managed Services

Trading Standards

Red Snapper Managed Services (RSMS) deliver Investigation Support Services to assist Trading Standards in ongoing investigations across the UK.

Our services include, but are not limited to:



Statement Taking



Test Purchasers



Surveillance Teams



Evidential Review
& CCTV Viewing

Recent Clients

Thurrock Borough
Council

Lancashire County
Council

Redcar and Cleveland
Council

Bedford Borough
Council

Black Country
Tobacco Alliance

Brighton and Hove
City Council

Nottinghamshire
County Council

York City Council



I would like to thank you for the work you have done and the quality of it is fantastic. I would also like to thank you for your complete professionalism. You needed minimum direction and you have produced a fantastic piece of work which I have no doubt will be of immense value in this investigation.

Paul Brennan
Trading Standards Team Leader



The information in the statements is excellent and is identifying even more breaches of the legislation. Can you thank the investigators who took them.

John Peerless
Principle Trading Standards Officer



Statement Taking

Investigation Support Services - Statement Taking - is provided on an outcomes basis where each statement completed is charged as a unit of work (UoW).

RSMS deploys highly skilled and experienced investigative practitioners to obtain victim, informant and witness statements relating to all crime types.

There are a number of benefits which include;

- Efficiency savings – minimising cost of travel and time;
- Volume – the team can complete statements very quickly and at high quality;
- Flexibility – statements can be obtained anywhere in the UK or overseas;
- Management – the Investigation Manager quality assures all statements prior to being submitted for completion.

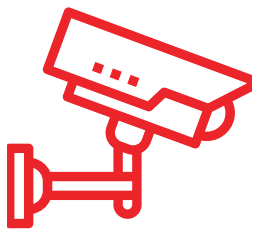


Test Purchasers

RSMS provides highly skilled and experienced Test Purchasers to undertake covert test purchase operations at sites of interest to identify if illicit goods are being sold on the premises.

Nationality	Availability
English	Available
Polish	Available
Romanian	Available
Iraqi / kurdish	Available

If you have any other foreign speaking TP requirements, please let us know and we will support you.



Surveillance Teams

RSMS surveillance practitioners covertly monitor the behaviour, activities or actions on persons of interest to obtain further intelligence to support an investigation.

Surveillance operations as a minimum consist of:

- 1 x Day Recon (With one operative)
- 1 x Day Surveillance (with two operatives)
- 2 X Surveillance Operatives
- 1 x Specialist Surveillance Vehicle (If required)

Deployment will include;

- Client Briefing – purpose/ objectives/ known intelligence etc.
- RIPA authority confirmation
- Identifying a suitable position/ plotting
- Preparing/ setting up camera equipment/ comms / vehicle
- Completion of a Surveillance Management Record (SMR)
- QA/ signing off the surveillance log
- Dealing with digital exhibits/ securing evidence post deployment
- Debriefing the day's events



Evidential Review & CCTV Viewing

Evidential Review:

RSMS independent experts carefully review evidence and provide a comprehensive and detailed report showing the findings following the review to support ongoing investigations.

CCTV Viewing:

We provide experienced video reviewers to capture key factors to form a strong evidence chain, anywhere in the UK. Expert teams are capable of identifying suspects and understand the circumstances leading to and at the time of an incident.

Contact

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