



**Red Snapper**  
Managed Services

# Case Study: Southern Force – Major Crime



**CCTV Viewing**



**28 days**

## **Why?**

To support a major investigation into an incident.

## **How?**

Deployment of 2 expert consultants to support the investigation.

## **Outcome:**

Successful gathering of evidence to support the ongoing investigation into events.

A police force in the South East of England required a CCTV review to support a major and complex criminal investigation after a member of the public lost his life following a violent incident.

A substantial amount of video evidence from both public and private CCTV footage urgently required reviewing. The majority of the Body Worn Camera (BWC) footage material was recorded at night, making the review more challenging.

Red Snapper Managed Services (RSMS) utilised their investigation cohort in the South-East area to deploy a highly-experienced and skilled investigative team to review the BWC footage within the agreed period.

The operation was undertaken quickly in line with the needs of the client, the investigation team were on-site and mobilised within four days of RSMS being commissioned to the project.

In order to provide successful investigative support RSMS set out a detailed plan of action in their Statement of Works (SoW), following a strict set of Terms of Reference (ToR).

The team of RSMS Investigative Consultants were deployed along with encrypted and secure laptops in order to review the CCTV and BWC footage.

The consultants were able to undertake their duties from a dedicated police location where they were provided the CCTV suite and the material to be viewed on a stand-alone hard-drive.

In line with the RSMS commitment to a quality-defined managed service, the team collected Management Information (MI) and provided weekly reports in order to quantify the contract performance against the agreed project outcomes.

Through the effective and efficient review of over 50 hours of footage, the Investigation Consultants were able to swiftly and accurately complete the workload within 14 days and subsequently move on to further support the investigation with proof-reading and record typing.

After the completion of 28 days' worth of CCTV reviewing, data collection and report writing, the allocated consultants were able to establish significant evidence to support the ongoing investigation within a 3 week time frame.

Success on this project was assessed against objectives outlined within the SoW, and a comprehensive summary of outcomes was presented to the client upon completion.

In this instance, the South Eastern Force had set out a clear objective of obtaining support for the CCTV review. RSMS ensured successful outcomes through consistent and expertly provided MI reports and evaluations against objectives.