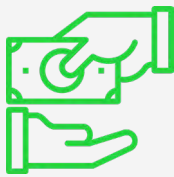


# Case Study: Thurrock Borough Council



## Test Purchasing

### Why?

To provide evidence and support ongoing Test Purchasing Investigations in the Thurrock area.



## Surveillance

### How?

Extensive planning for the investigation followed by deployment of an expert team with specialist surveillance equipment.



## 2 weeks

### Outcome:

Successfully obtained evidence to support the investigation and formulated recommendations for the improvement of future surveillance operations conducted through Thurrock Council.

In March 2019 Red Snapper Managed Service (RSMS) received a requirement for the provision of surveillance support from Thurrock Council.

The summary of requirements was for the provision of 2 surveillance operatives to monitor a business suspected of selling illicit tobacco in the Thurrock area, in order to support Thurrock's ongoing Trading Standards (TS) investigations.

A team of consultants was deployed within weeks, alongside the provision of 2 weeks of best practice consulting at no additional cost before commencement of the operation.

RSMS hired a specialist vehicle to use in undercover operation and used two highly experienced former surveillance practitioners who were led by a former surveillance commander. The work consisted of one day of surveillance, starting from the early hours of the morning, to capture sufficient evidence.

Guidance on the design and layout of a surveillance logbook was also provided, in line with national standards.

Following the operation, all evidence was handed over with a completed logbook on a memory stick to Thurrock.

RSMS was given strict requirements by Thurrock Council - in this case the gathering of evidence in the early hours of the morning using specialist equipment.

RSMS met these requirements in line with the objectives set out in the Statement of Works (SoW), providing the expertise and equipment needed to fit the job requirements and creating detailed progress reports of their support of the investigation.